

How to Probe for Preferences with Sensitivity and Detail

These are examples of statements that a resident may make during the in-depth portion in response to items that have been triggered during the closed ended section of the assessment. Use creative thinking to avoid road blocks and generate three follow-up questions for each statement that will encourage the resident to provide more detailed information.

Question Set B

Question 1: Do you like the food here? (ENJ_1)

Resident Answer 1: *Oh the food here is just awful, breakfast is ok though.*

- _____
- _____
- _____

Q 2: Considering your overall quality of life here do you feel secure and safe? (SEC_6)

A 2: *Everything about living here is wonderful. I love it.*

- _____
- _____
- _____

Q 3: Is it easy to get around in your room by yourself? (FC_1)

A 3: *I can't get out of my bed unless I use a lift so I often stay in bed most days. It limits what I can do and who I see.*

- _____
- _____
- _____

Q 4: Do the religious observances here have personal meaning for you? (REP_2)

A 4: *Going to services here are not the same as going to the church I went to when I was at home.*

- _____
- _____
- _____

